

**Trust Investment Advisors Private Limited**

**Division: Merchant Banker - Debt**

**Data for month ending – May 2024**

Sr. No.	Received from	Pending as at the end of last month	Received during particular month	Resolved during particular month*	Total Pending during particular month #	Pending complaints > 1 month	Average Resolution time^ (In days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3.	Stock exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Nil
4.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

**Trend of monthly disposal of complaints (For 5 months on rolling basis):**

Sr. No.	Month	Carried forward from previous Month	Received during particular month	Resolved during particular month*	Pending at the end of particular month#
1.	January 2024	Nil	Nil	Nil	Nil
2.	February 2024	Nil	Nil	Nil	Nil
3.	March 2024	Nil	Nil	Nil	Nil
4.	April 2024	Nil	Nil	Nil	Nil
5.	May 2024	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month

# Inclusive of complaints pending as on the last day of the month.

**Trend of Annual (Calendar year) disposal of complaints (for 5 years on rolling basis):**

<b>Sr. No.</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during particular year</b>	<b>Resolved during particular year</b>	<b>Pending at the end of particular year</b>
1.	2019	Nil	Nil	Nil	Nil
2.	2020	Nil	Nil	Nil	Nil
3.	2021	Nil	Nil	Nil	Nil
4.	2022	Nil	1	1	Nil
5.	2023	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>1</b>	<b>1</b>	<b>Nil</b>